

<b>Job Title: Business System Analyst.</b>			
<b>Location:</b>	Hyderabad	<b>Band/Grade:</b>	Band 2A
<b>Department:</b>	IT	<b>E-mail id to apply:</b>	Hr.psl@piramalswasthya.org
		<b>Last Date to apply:</b>	
<b>Purpose of Job</b>	Piramal is seeking a Business System Analyst to join our team. The successful candidate will be responsible for analysing business requirements, identifying and documenting system requirements, and designing and implementing technology solutions for healthcare organization.		
<b>Key stakeholders</b>	<b>External</b>		<b>Internal</b>
	Public Health Officials and other stakeholders		Health Tech Team , BIDA, QA
<b>Reporting structure</b>	<b>Role directly reports to</b>		
	<ul style="list-style-type: none"> <li>● PD</li> </ul>		
<b>Essential Qualifications</b>	<ul style="list-style-type: none"> <li>● Bachelor's or Master's degree in Engineering, Computer Science, Health Informatics, Information Systems, or related fields</li> <li>● MBA or equivalent experience in business analysis is a plus</li> </ul>		
<b>Essential Experience</b>	<ul style="list-style-type: none"> <li>● 6–8 years of experience as a Business Analyst / Business Systems Analyst</li> <li>● Strong experience in GovTech, digital health, public sector IT, or healthcare systems</li> <li>● Proven ability to convert ambiguous or high-level requirements into structured functional specifications</li> <li>● Experience working with government stakeholders and vendor-led delivery models</li> </ul>		
<b>Essential Skills</b>	<ul style="list-style-type: none"> <li>● Business requirement analysis (BRD, PRD, user stories)</li> <li>● Process mapping and system thinking</li> <li>● Stakeholder facilitation and documentation</li> <li>● Clear written and verbal communication</li> <li>● Ability to work in complex, multi-stakeholder environments</li> <li>● Requirement Gathering, Cross Functional Collaboration, Demos and trainings</li> <li>● Strong documentation skills, particularly in writing BRDs/FRDs, PRD, SRS, user stories and process flow.</li> <li>● Proficiency in UI/UX design and wireframing tools.</li> <li>● Knowledge of the public health domain.</li> <li>● Experience in the healthcare domain, with a solid understanding of healthcare software applications, especially EHR systems.</li> <li>● Experience in functional and non-functional testing of web and mobile applications.</li> <li>● Excellent communication and interpersonal skills, with the ability to interact effectively with field teams and end users.</li> </ul>		
<b>Good to have</b>	<ul style="list-style-type: none"> <li>● Experience working with open source tools like Whiteboarding tools like Figma/MS Whiteboard,</li> <li>● Experience/Understanding of Python/R/Stata MySQL</li> </ul>		

	<ul style="list-style-type: none"> <li>● SDLC, Agile methodology, Jira, API testing</li> </ul>
<b>Travel Requirements</b>	<ul style="list-style-type: none"> <li>● On need basis 50-70%</li> </ul>

<b>Values</b>	
<b>Knowledge</b>	<ul style="list-style-type: none"> <li>● Expertise – we strive for a deeper understanding of our domain</li> <li>● Innovation – we aspire to do things creatively</li> </ul>
<b>Action</b>	<ul style="list-style-type: none"> <li>● Intrapreneurship – we are empowered to act decisively and create value</li> <li>● Integrity – we are consistent in our thoughts, speech and action</li> </ul>
<b>Care</b>	<ul style="list-style-type: none"> <li>● Trusteeship – we protect the interests of our customers, community, employees, partners and shareholders</li> <li>● Humility – we aspire to be the best, yet strive to be humble</li> </ul>

**Key Roles/Responsibilities:**

- Convert high-level BRDs and concept notes into detailed functional requirements, user stories, use cases, acceptance criteria, and As-Is/To-Be process flows.
- Define system behavior for adaptive health-risk profiling, pre-consultation OPD triaging, decision support, referrals, escalation, and follow-up workflows.

**Workflow & System Design Support**

- Map operational workflows across hospitals, dispensaries, OPD settings, and community-level interactions.
- Ensure solutions support low digital literacy users, multilingual environments, and offline or low-connectivity scenarios.
- Support UX teams with clear functional logic, validations, and system constraints.

**Stakeholder Engagement & Validation**

- Collaborate with operations, development, Ops teams, facility administrators, clinicians, and implementation partners.
- Facilitate requirement walkthroughs, clarifications, validations, and formal sign-offs.
- Act as the single source of functional clarity throughout the delivery lifecycle.

**Data, Reporting & Governance Requirements**

- Define data capture and reporting requirements for beneficiary risk profiles, OPD triage outcomes, and program monitoring.
- Support role-based access controls and data governance workflows.
- Ensure alignment with government data security, privacy, and compliance standards.

**Delivery Support & Change Readiness**

- Support project managers during development, UAT cycles, pilot deployments, and phased rollouts.
- Assist in creation of SOPs, user manuals, training, and onboarding materials.
- Enable change management through clear documentation, knowledge transfer, and structured handovers.
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**About Organization -**



Piramal Foundation is a philanthropic arm of Piramal Group. The foundation undertakes projects under the four broad areas – healthcare, education, livelihood creation and youth empowerment. These projects are rolled out in partnership with various communities, corporate citizens, NGO's and government bodies.

Piramal Swasthya is a registered non-profit organization supported by Piramal Foundation and believes in Democratizing Healthcare - making healthcare accessible, affordable and available to all segments of the population, especially those most vulnerable. In order to achieve this goal, we leverage cutting edge information and communication technologies to cut costs without compromising quality as well as public-private partnerships to scale its solutions throughout India. We are present across India in 13 states with a 3800+ strong employee team comprising of 450+ Doctors and specialists. Our innovative technology based solutions have helped State governments to address the issue of availability and accessibility of quality healthcare to needy sections of society.

[www.piramalswasthya.com](http://www.piramalswasthya.com), <https://www.piramal.com/foundation>

**Application process: (Mandatory to fill the form)**

*To apply, please fill the below form using the link below and share your resume on [hr.psl@piramalswasthya.org](mailto:hr.psl@piramalswasthya.org)*

<https://forms.gle/b3Vj8CGGJGMg4X3dA>

Note: - Subject Line of the Mail Should be- **Business System Analyst**