

Job Title: Digital Health (Liasoning Officer)			
Location:	Hyderabad	Band/Grade:	Band 3A
Department:	Health Tech Team	E-mail id to apply:	Hr.psl@piramalswasthya.org
		Last Date to apply:	
Purpose of Job	<p>The Program Director will serve as the primary liaison between government stakeholders, public health programs, implementation partners, and the organization's technical and program teams. The role is responsible for driving strategic alignment between program objectives and technology delivery, ensuring that stakeholder requirements are translated into actionable product enhancements, implementation plans, and successful project outcomes.</p> <p>The Program Director will facilitate communication, decision-making, and collaboration across multiple stakeholders while overseeing the implementation of digital health initiatives. The position will play a critical role in managing government relationships, guiding program execution, ensuring timely delivery of project milestones, and supporting the adoption of scalable digital health solutions aligned with national health priorities.</p> <p>The role will also provide strategic oversight for product implementation, stakeholder engagement, health system integrations, and program expansion initiatives while ensuring that technical development efforts remain aligned with user needs, policy requirements, and program objectives.</p>		
Key stakeholders	External		Internal
	Tech Partners, Govt Stakeholders		L1, Health Tech Team, BIDA, IT, QA, OPs
Reporting structure	Role directly reports to		
	<ul style="list-style-type: none"> Sr PD 		
Essential Qualifications	Bachelor's degree in Engineering, Computer Science, Health Informatics, Public Health, Information Systems, or related field, Master's degree in Public Health (MPH), Health Informatics, MBA, or related discipline preferred.		
Essential Experience	<p>8-12 years of experience in digital health, product implementation, health-tech programs, or large-scale government health technology initiatives.</p> <p>Proven experience working with government health platforms and national digital health programs.</p> <p>Prior exposure to Central TB Division (CTD), Nikshay, TB programs, or Ayushman Bharat Digital Mission (ABDM)-aligned ecosystems is highly preferred.</p>		
Essential Skills	<ul style="list-style-type: none"> Experience in implementation planning, UAT coordination, issue tracking, and production rollout management. Experience with national/public health platforms and disease program implementations. Familiarity with ABDM ecosystem components and digital public infrastructure. Strong understanding of health system integrations, interoperability workflows, and program implementation. 		

	<ul style="list-style-type: none"> • Ability to coordinate across government, program, and technical teams independently.
Good to have	<ul style="list-style-type: none"> • Ability to independently manage communication between clients and internal teams. • Experience facilitating workshops, requirement discussions, governance meetings, and steering committee reviews. • Strong understanding of health system integrations, interoperability frameworks, APIs, and data exchange workflows. • Familiarity with ABDM ecosystem components, health registries, consent frameworks, and digital public infrastructure. • Understanding of healthcare data standards, digital health architectures, and health information systems. • Ability to translate program requirements into actionable inputs for technical teams and validate delivered solutions against stakeholder expectations. • Experience in implementation planning, deployment strategy, rollout management, and operationalization of digital health solutions. • Strong experience in UAT planning, coordination, issue tracking, and production rollout management. • Experience managing implementation risks, dependencies, escalations, and change requests. • Ability to monitor project deliverables and ensure alignment with agreed timelines and outcomes
Travel Requirements	<ul style="list-style-type: none"> • On need basis

Values	
Knowledge	<ul style="list-style-type: none"> • Expertise – we strive for a deeper understanding of our domain • Innovation – we aspire to do things creatively
Action	<ul style="list-style-type: none"> • Intrapreneurship – we are empowered to act decisively and create value • Integrity – we are consistent in our thoughts, speech and action
Care	<ul style="list-style-type: none"> • Trusteeship – we protect the interests of our customers, community, employees, partners and shareholders • Humility – we aspire to be the best, yet strive to be humble
Key Roles/Responsibilities:	
<p>Project Planning & Delivery Management</p> <ul style="list-style-type: none"> • Develop and manage detailed project plans covering scope, milestones, timelines, dependencies, and deliverables. • Coordinate delivery across multiple workstreams including technology, operations, training, and deployment. • Track delivery progress against plan and report status to Program Team, Product team, and stakeholders. <p>Vendor, Partner & Delivery Management</p>	

- Act as the primary delivery coordinator between Ops team, technology partners, and implementation agencies.
- Own day-to-day delivery oversight across Tech Partners and workstreams.
- Manage delivery artefacts such as backlogs, user stories, tasks, defects, and releases using JIRA or equivalent tools.
- Facilitate sprint planning, sprint reviews, and burn-down tracking.
- Track and resolve dependencies, risks, and delivery blockers.
- Ensure vendor deliverables meet functional, quality, and timeline expectations.
- Coordinate with Senior BSA for requirement clarifications and acceptance criteria.

Pilot, Rollout & Adoption Readiness

- Plan and manage pilot deployments and phased rollouts.
- Coordinate training, onboarding, and go-live readiness activities.
- Ensure solutions are usable in low digital literacy, multilingual, and low-connectivity environments.

Risk, Quality & Governance

- Identify and manage risks related to scope, delivery, adoption, and compliance.
- Maintain governance through risk logs, issue tracking, change requests, and decision escalation.
- Ensure compliance with government IT policies and data security standards.

UAT, Go-Live & Stabilization

- Coordinate User Acceptance Testing with Program Team and stakeholders.
- Track defects, ensure closure, and obtain formal sign-offs.
- Support go-live and post-deployment stabilization activities.
- Monitor early adoption and coordinate corrective actions.

Reporting & Stakeholder Communication

- Prepare structured status reports and delivery dashboards.

About Organization -

Piramal Foundation is a philanthropic arm of Piramal Group. The foundation undertakes projects under the four broad areas – healthcare, education, livelihood creation and youth empowerment. These projects are rolled out in partnership with various communities, corporate citizens, NGO's and government bodies.

Piramal Swasthya is a registered non-profit organization supported by Piramal Foundation and believes in Democratizing Healthcare - making healthcare accessible, affordable and available to all segments of the population, especially those most vulnerable. In order to achieve this goal, we leverage cutting edge information and communication technologies to cut costs without compromising quality as well as public-private partnerships to scale its solutions throughout India. We are present across India in 13 states with a 3800+ strong employee team comprising of 450+ Doctors and specialists. Our innovative technology based solutions have helped State governments to address the issue of availability and accessibility of quality healthcare to needy sections of society.

www.piramalswasthya.com, <https://www.piramal.com/foundation>



Application process: (Mandatory to fill the form)

To apply, please fill the below form using the link below and share your resume on

hr.psl@piramalswasthya.org

<https://forms.gle/cMtRHyuxMGdochqA9>

Note: - Subject Line of the Mail Should be- Digital Health Liasoning Officer